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Bib Data Sheet

CONFIRMATION NO. 9825

SERIAL NUMBER 09/817,072	FILING DATE 03/26/2001 RULE	CLASS 705	GROUP ART UNIT 2161	ATTORNEY DOCKET NO. BRENDA 10
APPLICANTS Brenda Pomerance, New York, NY;				
** CONTINUING DATA ***** THIS APPLICATION IS A CIP OF 09/793,687 02/26/2001 WHICH IS A CIP OF 09/543,049 04/05/2000 AND CLAIMS BENEFIT OF 60/203,705 05/11/2000 AND CLAIMS BENEFIT OF 60/216,222 07/05/2000				
** FOREIGN APPLICATIONS *****				
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 05/05/2001				
** SMALL ENTITY **				
Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance Verified and Acknowledged	<input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance Examiner's Signature _____ Initials _____	STATE OR COUNTRY NY	SHEETS DRAWING 15	TOTAL CLAIMS 42
INDEPENDENT CLAIMS 6				
ADDRESS 000024259				
TITLE Automated complaint management system				
FILING FEE RECEIVED 673	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	